



# Terms and Conditions

Maë Hair Specialist

## Booking

A non-refundable deposit of £50 will secure the booking . This will be deducted from your final balance. A booking confirmation will be agreed and sent to you only once the £50 payment is done.

If your wedding is less than two weeks away at time of the booking, 100% of payment is due

Due to demand, a minimum booking of four people or an equivalent fee is required on a Friday, Saturday and Sunday within peak times (1st April – 31st October)

## Cancellation & Changes

### *By the client:*

In the unfortunate event you have to cancel your booking, the deposit will be non-refundable. If your wedding is in 4 weeks or less when you cancel, a balance of 20% of the total fees is due. All cancellations must be submitted in written form by email

A change of date, time or location for the wedding day appointment may be refused if Maëva is not available . For a change of location , she may need to add a travel charge .

All changes must be confirmed in writing via email and are not accepted as written notice until you have received a reply from Maëva.

Maëva does understand that things change, and bridal party numbers can change also, but there will be a surcharge in place for significant changes to numbers that have previously been discussed and accounted for. from 2 people dropped from the party within 8 weeks of the wedding day, then a 20% surcharge of their initial quoted price will be charged per person dropped.

### *By Mac*

In the unlikely event that Maëva is unable to attend your booking due to sickness, injury, personal emergency or any other circumstance beyond her control, she will endeavour to find a replacement hair

stylist of a similar standard. This cannot, however, be guaranteed. If Maëva is unable to find a replacement hairstylist, you will receive a full refund of monies paid, less the trial cost. However, no compensation will be offered.

It is strongly advised you to take out wedding insurance to cover you against these situations.

## Trial

Maëva requires her bride to pay the trial during the week before, on the day or within a week after. Beyond this time, your wedding booking is no-longer secured.

A reasonable 48h notice must be given if you wish to cancel or reschedule an appointment. Failure to do so may mean you will be charged a 50% cancellation fee.

Please note: if an additional trial is required, the full trial fee will be applied.

Maëva wants her clients to be happy with their hairstyle. If you decide to cancel a wedding booking after a trial *within 3 days following the appointment*, the deposit will be deducted of the trial price. Eg. Trial cost of £70 - £50 deposit = £20 payable + travel costs.

This is possible for a trial up to 6 weeks before the wedding. Beyond this notice, the deposit remains non-refundable.

### **Changes of number of people at the trial:**

-Any changes to the number of people having a trial must be notified to Maeva in advance to do the trial.

-A new price quotation will be sent and confirmed.

## Payment

Payments can be made by cash , via bank transfer or paypal.

A £50 deposit is required to secure your booking.

The final balance is due at least one week prior to your wedding day.

Failure to pay the fee within the stated time may result in the wedding date being released.

If members of your bridal party are making payment for hair services, it is the bride's responsibility to collect payment and forward to Maëva at the same time as the final balance is paid.

A bespoke quote will be calculated for travelling fees outside of London depending on the transport price and time needed.

### **For a destination wedding :**

. Quotes will include all expenses for any day taken up by travelling to and from your wedding location, flight/train, transfers and accommodation

## *Photography*

Photographic/video images of the client, members of the booking or event may be used by Maeva for publicity purposes which include but are not limited to her website and social media pages

If you are uncomfortable with this and wish for your images not to be used, please advise Maeva ahead of time in writing, otherwise it is presumed that you agree for her to use your pictures .

## *Client Responsibility*

The client shall inform the hairstylist of any issues that may affect the use of any equipment or products. This includes but is not limited to sensitivities, allergies and medical conditions. Maeva cannot be held liable for any losses that are incurred due to the client's failure to inform her of any known condition.

Maëva reserves the right to refuse service to the client or members of the party for, but not limited to, abusive and threatening behavior

DELAYS: Please be prepared to start when Maeva arrive. All ladies having their hair done must be ready to start at the right time with clean and dry hair (unless a blow dry is planned with a dryer). This is very important to finish all the hairstyles in the allotted time. Maeva will create a time board for the day, and will send this by email to you for review. She can work with your makeup artist in coordinating the schedule

## *Limitation of liability*

Maëva's liability shall not exceed the charges paid under this bridal booking agreement. Maëva shall have no liability for any third-party (product/service) whatsoever regardless of cause, even if it has been recommended.

I have read, understand, and agree to the contract terms for my hairstyling services with Mae hair specialist. The above sections are agreements between the hairstylist ( Maëva Sangrigoli ) and the client. an email with your confirmation of consent is sufficient.

Maëva Sangrigoli

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